Walsh Window & Door Systems
Tundra Series Vinyl Windows & Doors

This warranty dated **1/1/14** is for products ordered after this date.

Single Family Housing Limited Lifetime Warranty – Transferable

LIFETIME LIMITED WARRANTY

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Lifetime Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damages from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others.

ONE-TIME TRANSFER

WWDS will honor this warranty to a second property owner. WWDS must receive written notice of the transfer of warranty within thirty (30) calendar days from the date of transfer of property ownership. Failure to furnish such notice within the terms will result in immediate termination of the warranty coverage. All terms of warranty coverage shall remain in effect for a **10-Year** period.

SINGLE FAMILY WARRANTY COVERAGE

Lifetime – WWDS guarantees that the virgin vinyl material will not blister, corrode, flake, rot, or warp under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions.
Architectural and geometric shapes included.

Lifetime – Seal Failure – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for the lifetime of the product. Replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to window units that are greater in width or height than the largest window size depicted in the WWDS printed price catalog or as noted on the WWDS online quote/order system.
Architectural and geometric shapes have a **10-Year** coverage.

Lifetime – Glass Breakage – WWDS vinyl windows are warrantied against accidental glass breakage for as long as you own and reside in your home. This warranty does not include specialty glass such as tempered, obscure, glass furnished or requested by the customer, or intentional acts of vandalism.
Architectural and geometric shapes are covered for **1-Year** for glass breakage.

Lifetime – Hardware – WWDS warrants the hardware installed on its windows against failure and manufacturing defects for as long as you own and reside in your home. This warranty does not cover damage due to abuse, misuse, improper installation, or negligence of the product.

1 Year – Blinds between the glass warranty is a period of **1-Year**, against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Multi-Family Housing Limited Warranty

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damages from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others.

MULTI-FAMILY WARRANTY COVERAGE

20 Years – WWDS guarantees that the virgin vinyl material will not blister, corrode, flake, rot, or warp under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions.
*** Architectural and geometric shapes included.***

10 Years – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for the lifetime of the product. Replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to window units that are greater in width or height than the largest window size depicted in the WWDS printed price catalog or as noted on the WWDS online quote/order system.
Architectural and geometric shapes included.

1 Year – WWDS vinyl windows are warrantied for a **1-Year** period against stress cracks. This warranty does not include specialty glass such as tempered, obscure, glass furnished or requested by the customer, or intentional acts of vandalism.
Architectural and geometric shapes are covered for a **1-Year** period against stress cracks.

1 Year – WWDS warrants the hardware installed on its windows against failure and manufacturing defects. This warranty does not cover damage due to abuse, misuse, improper installation, or negligence of the product.

1 Year – WWDS blinds between the glass for a period of **1-Year** against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Tundra 6800 Patio Door – Lifetime Limited Warranty

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damages from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others.

DOOR UNIT WARRANTY COVERAGE

Lifetime – WWDS guarantees that the virgin vinyl material will not blister, corrode, flake, rot, or warp under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions.
Architectural and geometric shapes included.

The multipoint locking system is warrantied from mechanical failure for the lifetime of the original purchaser as long as they reside in the home of which the product is installed. This warranty does not apply to corrosion or finish of these components, nor to minor adjustments of the door or hardware to maintain proper operation and ease of use.

10 Years – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for the lifetime of the product. Replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to door units that are greater in width or height than the largest door size depicted in the WWDS printed price catalog or as noted on the WWDS online quote/order system.
Architectural and geometric shapes included.

1 Year – WWDS blinds between the glass for a period of **1-Year**, against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Limited Warranty – Factory Applied Exterior Painted Coatings

15 Years – nontransferable – Residential
5 Years – nontransferable – Multi-Family Housing

Any product purchased from WWDS with a factory-applied exterior painted coating is warrantied against peeling, cracking, blistering, and significant ultraviolet discoloration on the applied painted surface for the period applicable as noted above. (Subject to the limitations noted within.)

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace the coating, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, new products, and installation costs. Recoated or replaced products or components are not guaranteed to match the original color of the original product due to the normal effects of weathering over time on exterior painted coatings.

Limited Warranty – Optional Purchased Screen Warranty

Lifetime – WWDS guarantees that the window screen material will not blister, corrode, flake, rot, or warp under conditions of ordinary wear because of manufacturing defects.

Lifetime – Screen Breakage – WWDS window screens are warranted against accidental breakage for as long as you own and reside in your home. This warranty does not include specialty screens such as solar control or pet fabric furnished or requested by the customer, or intentional acts of vandalism.
WWDS will not honor this warranty to second property owner, this warranty is not transferable.

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TYPICAL FOR ALL PRODUCTS – WINDOW, DOORS, PAINT

PRODUCT CHANGES

WWDS reserves the right to discontinue or change any products that it manufactures. If the part or component of the fenestration product originally installed is no longer available, and WWDS has determined that replacement is warranted, WWDS shall have the right to substitute a product determined by WWDS to be of equal price and/or quality.

TERMS AND CONDITIONS

WWDS will invoice the original property owner for any defective parts replaced. Once a factory analysis determines manufacturer's defect valid, WWDS shall credit the account in full for the replacement parts. WWDS shall not be held responsible for any incidental or consequential damages to the structure as a result of any failed or defective products. Furthermore, WWDS liability will be limited to the repair or replacement of the defective product, or the refund of the actual purchase price of failed fenestration product.

Some states do not allow exclusion or limitations of incidental or consequential damages or limitation of duration of an implied warranty. This limited warranty gives you specific legal rights that vary from state to state. This warranty may not be changed by any representative of WWDS, or any of its distributors or dealers.

CONDENSATION, MOLD, AND MILDEW

Condensation on the room side or exterior surface of the insulated glass unit is a natural result of excessive moisture inside or outside the home and does not constitute a defective product. Furthermore, mold or mildew developing as a result of condensation is the sole responsibility of the homeowner. WWDS shall not be held responsible for any damages as a result of mold or mildew inside or outside the home.

DAMAGE-RELATED EXCLUSIONS

• Normal wear and tear.
• Improper use or maintenance.
• Product failure or damage due to negligent handling, improper installation, or any modifications to the product to remedy improper installation.
• Units assembled or mulled improperly at the point of installation.
• Failures due to modification for shading devices or other materials.
• Failures due to modification for any security device.
• Water infiltration other than a direct result of defective material or manufacturing workmanship.
• Damage caused by others making modifications to structure, including but not limited to painting, washing, sanding, construction, etcetera.
• Atmospheric or airborne pollutants, acid rain, salt, or other caustic pollutants are beyond the control of WWDS and as such are not warrantied.
• Delivery damage by companies other than WWDS.
• Repainting, staining, or other alterations to the factory-applied exterior painted coating.
• Minor scratches or visual imperfections within industry quality control standards.
• Damage or scratches to the factory-applied exterior painted coating that occurs after the product leaves the WWDS facility or WWDS delivery vehicle, regardless of damage occurring from shipping, handling, storage, or installation of the product.
• Scratches or scoring from normal operation of the window are not considered a manufacturing defect.
• Damage caused by an external factor, such as stucco leach, acidic washes, hard duct tapes, blowing sand, etcetera.

• Fading or discoloration is normal for any painted material. WWDS warrants that the exterior-applied painted coating will not fade more than 6 Delta E units caused by normal environmental atmospheric conditions. If the coating is found to have faded more than 6 Delta E units, the coating shall be replaced in the field at WWDS expense for the warranty period applicable.
• Excessive buildup of heat stemming from the use of storm windows, storm doors, shutters, or any type of exterior window or door covering for any purpose.
• Any "Act of God," including but not limited to high wind damage, hail, hurricanes, tornadoes, ice storms, blizzards, lightning, etcetera.

GENERAL EXCLUSIONS

• Installation that exceeds or deviates from product design, or is not in compliance with local building codes.
• Tarnish, corrosion, or discoloration of hardware or vinyl finish, this is a condition of aging and it is the responsibility of the property owner to maintain the product, cleaning, washing, etcetera.
• Screens are not covered under this warranty.
• Caulking is a maintenance issue to be taken care of by the property owner after install, and is not covered under this warranty.
• The warranty expressed herein constitutes the buyer's sole remedy whether arising in contract, tort, product liability, or otherwise and is in lieu of all other warranties either written or verbal.

LABOR-RELATED EXCLUSIONS

• In the instance of a warranty replacement product reinstallation, WWDS will not be held responsible for any labor costs, or any products outside of original products supplied by WWDS, including but not limited to, flashing, caulk, nails, screws, insulation, framing or trim materials, and any refinishing of such items.
• Replacement and installation of sash, glass, or other components.
• Removal and disposal of defective material or products.
• Painting, staining, or finishing of repaired or replaced product components, trim, woodwork, or any other item that might need refinishing.
• Service trips or trips to provide instruction on correct use of product. **This may be a chargeable item.**

SPECIAL NOTE

Any and all products manufactured by companies other than Walsh Window & Door Systems, yet furnished by WWDS will be warrantied and serviced under the warranty in place at that time by that manufacturer. WWDS accepts no liability for any product manufactured by others.

Contractor must complete the section below and give this to the property owner for any future warranty claims.

Contractor_____ Property Owner_____

Date_____ Address_____

Production Number on Invoice_____City/State/ZIP_____