

WALSH BUILDING PRODUCTS

Tundra Series Vinyl Windows & Doors

Single Family Housing Limited Lifetime Warranty

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Lifetime Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damage from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others. This warranty also does not include any possible labor charges that may incur.

SINGLE FAMILY WARRANTY COVERAGE

VINYL – WWDS guarantees that the virgin vinyl material will not blister, corrode, or flake under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions for **20 years** from the date of purchase to original homeowner. The interior and exterior lamination is warranted against blistering or peeling for **15 years** from the date of purchase to the original homeowner. WWDS does not warrant against normal weathering conditions. Normal weathering will cause any surface to gradually fade or darken. Normal weathering includes but not limited to color change (uniform fading), impact reduction and shrinkage. WWDS does not warrant adhesion or film integrity for unsupported laminate film locations. WWDS does not guarantee the adhesion of glazing tapes and glazing sealants to laminate film. WWDS does not warrant against minor thermal movement i.e., expansion, contraction and bowing due to incident solar radiation.

Architectural and geometric shapes included.

GLASS SEAL FAILURE – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for a period of **20 years** from the date of purchase to original homeowner. Replacement glass will be supplied as follows: **1-10 years from purchase of windows at no charge and 11-20 years from purchase of windows at 50% of chargeable rate**. This coverage is for glass only, and the replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to window units that are greater in width or height than the largest window size depicted on the WWDS online quote/order system.

Architectural and geometric shapes have a **10-Year** coverage.

GLASS STRESS CRACK - WWDS vinyl windows are warranted against stress cracks for **1 year** from the date of purchase to the original homeowner. This warranty does not include specialty glass such as tempered, obscure, glass furnished or requested by the customer, or intentional acts of vandalism.

Architectural and geometric shapes included.

HARDWARE – WWDS warrants the hardware installed on its windows against failure and manufacturing defects for **20 years** from date of purchase to original homeowner. This warranty does not cover damage due to abuse, misuse, improper installation, or negligence of the product.

BLINDS – Blinds between the glass warranty is a period of **5-Years**, against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Multi-Family Housing/ Rental Property / Commercial Property Limited Warranty

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damages from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others. This warranty also does not include any possible labor charges that may incur.

MULTI-FAMILY/RENTAL PROPERTY/COMMERCIAL PROPERTY WARRANTY COVERAGE

VINYL – WWDS guarantees that the virgin vinyl material will not blister, corrode, or flake under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions for **20 years** from the date of purchase to original property owner. The interior and exterior lamination is warranted against blistering or peeling for **15 years** from the date of purchase to the original property owner. WWDS does not warrant normal weathering conditions. Normal weathering will cause any surface to gradually fade or darken. Normal weathering includes but not limited to color change (uniform fading), impact reduction and shrinkage. WWDS does not warrant adhesion or film integrity for unsupported laminate film locations. WWDS does not guarantee the adhesion of glazing tapes and glazing sealants to laminate film. WWDS does not warrant against minor thermal movement i.e., expansion, contraction and bowing due to incident solar radiation.

Architectural and geometric shapes included.

GLASS SEAL FAILURE – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for **10 years** to original property owner. Replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to window units that are greater in width or height than the largest window size depicted on the WWDS online quote/order system.

Architectural and geometric shapes included.

GLASS STRESS CRACK – WWDS vinyl windows are warranted for a **1-Year** period against stress cracks. This warranty does not include specialty glass such as tempered, obscure, glass furnished or requested by the customer, or intentional acts of vandalism.

Architectural and geometric shapes are covered for a **1-Year** period against stress cracks.

HARDWARE – WWDS warrants the hardware installed on its windows against failure and manufacturing defects for **10 years** to original property owner. This warranty does not cover damage due to abuse, misuse, improper installation, or negligence of the product.

BLINDS – WWDS blinds between the glass for a period of **3-Years** against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Tundra 6800 Patio Door – Lifetime Limited Warranty

Walsh Window & Door Systems (herein after referred to as WWDS) offers a Limited Warranty on our fenestration systems for materials and workmanship from date of manufacture to the original property owner(s) named in this certificate.

The warranty does not cover normal wear and tear or damage from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damage caused by others.

DOOR UNIT WARRANTY COVERAGE

VINYL – WWDS guarantees that the virgin vinyl material will not blister, corrode, or flake under conditions of ordinary wear because of manufacturing defects in the vinyl frame and sash extrusions for **20 years** from the date of purchase to original homeowner. The interior and exterior lamination is warranted against blistering or peeling for **15 years** from the date of purchase to the original homeowner. WWDS does not warrant against normal weathering conditions. Normal weathering will cause any surface to gradually fade or darken. Normal weathering includes but not limited to color change (uniform fading), impact reduction and shrinkage. WWDS does not warrant adhesion or film integrity for unsupported laminate film locations. WWDS does not guarantee the adhesion of glazing tapes and glazing sealants to laminate film. WWDS does not warrant against minor thermal movement i.e., expansion, contraction and bowing due to incident solar radiation.

Architectural and geometric shapes included.

The multipoint locking system is warranted from mechanical failure for **20 years** to the original property owner as long as they reside in the home of which the product is installed. This warranty does not apply to corrosion or finish of these components, nor to minor adjustments of the door or hardware to maintain proper operation and ease of use.

GLASS SEAL FAILURE – WWDS guarantees the hermetic seal on all insulated units against fogging, dust, or moisture development between the glass, under normal use and service, for **10 years** to original homeowner. Replacement labor is the responsibility of the property owner. Small marks, scratches, or spots that do not exceed WWDS standards or that of the federal government under specifications DD-G-451D or ASTM C1036 Standard Specifications for flat glass are excluded from this warranty. This limited warranty does not apply to door units that are greater in width or height than the largest door size depicted on the WWDS online quote/order system.

BLINDS – WWDS blinds between the glass for a period of **5-Years**, against defects in manufacturing, workmanship, and seal failure, including standard hardware and mechanical components, and the internal blind magnetic operators.

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace any defective parts, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, disposal, new products, delivery of replacement material, and installation costs.

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Limited Warranty – Factory Applied Exterior Painted Coatings

The warranty does not cover normal wear and tear or damage from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damages caused by others.

15 Years – Residential

5 Years – Multi-Family Housing/Rental Property/Commercial Property

Any product purchased from WWDS with a factory-applied exterior painted coating is warranted against peeling, cracking, blistering, and significant ultraviolet discoloration on the applied painted surface for the period applicable as noted above. (Subject to the limitations noted within.)

REPAIRS

This warranty is limited, WWDS, at its sole discretion, to either repair, replace the coating, or refund the original price paid by original property owner for the failing WWDS product. This refund will exclude all product removal, new products, and installation costs. Recoated or replaced products or components are not guaranteed to match the original color of the original product due to the normal effects of weathering over time on exterior painted coatings.

Limited Warranty – Optional Purchased Screen Warranty

WINDOW SCREENS – WWDS guarantees that the window screen material will not blister or corrode. The warranty does not cover normal wear and tear or damage from abuse, neglect, misuse, improper maintenance, improper installation, alterations to the product, or damage caused by others. Patio Door Screens are excluded from this optional screen warranty. The Multi-Family Housing/Rental Property/Commercial Property Warranty is excluded from this optional window Screen Warranty.

SCREEN BREAKAGE – WWDS window screens are warranted against accidental breakage for original property owner. This warranty does not include specialty screens such as solar control or pet fabric furnished or requested by the customer, or intentional acts of vandalism. Patio door screens are excluded from this optional screen warranty.

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TYPICAL FOR ALL PRODUCTS – WINDOW, DOORS, PAINT & INTERIOR AND EXTERIOR LAMINATIONS

PRODUCT CHANGES

WWDS reserves the right to discontinue or change any products that it manufactures. If the part or component of the fenestration product originally installed is no longer available, and WWDS has determined that replacement is warranted, WWDS shall have the right to substitute a product determined by WWDS to be of equal price and/or quality.

TERMS AND CONDITIONS

WWDS will invoice the original property owner for any defective parts replaced. Once a factory analysis determines manufacturer's defect valid, WWDS shall credit the account in full for the replacement parts. WWDS shall not be held responsible for any incidental or consequential damages to the structure as a result of any failed or defective products. Furthermore, WWDS liability will be limited to the repair or replacement of the defective product, or the refund of the actual purchase price of the failed fenestration product.

Some states do not allow exclusion or limitations of incidental or consequential damages or limitation of duration of an implied warranty. This limited warranty gives you specific legal rights that vary from state to state. This warranty may not be changed by any representative of WWDS, or any of its distributors or dealers.

CONDENSATION, MOLD, AND MILDEW

Condensation on the room side or exterior surface of the insulated glass unit is a natural result of excessive moisture inside or outside the home and does not constitute a defective product. Furthermore, mold or mildew developing as a result of condensation is the sole responsibility of the homeowner. WWDS shall not be held responsible for any damages because of mold or mildew inside or outside the home.

DAMAGE---RELATED EXCLUSIONS

- Normal wear and tear.
- Improper use or maintenance.
- Product failure or damage due to negligent handling, improper installation, or any modifications to the product to remedy improper installation.
- Units assembled or mulled improperly at the point of installation.
- Failures due to modification for shading devices or other materials.
- Failures due to modification for any security device.
- Water infiltration other than a direct result of defective material or manufacturing workmanship.
- Damage caused by others making modifications to structure, including but not limited to painting, washing, sanding, construction, etcetera.
- Atmospheric or airborne pollutants, acid rain, salt, or other caustic pollutants are beyond the control of WWDS and as such are not warrantied.
- Delivery damage by companies other than WWDS.
- Repainting, staining, or other alterations to the factory-applied exterior painted coating.
- Minor scratches or visual imperfections within industry quality control standards.
- Damage or scratches to the factory-applied exterior painted coating and interior and exterior laminations that occurs after the product leaves the WWDS facility or WWDS delivery vehicle, regardless of damage occurring from shipping, handling, storage, or installation of the product.
- Scratches or scoring from normal operation of the window are not considered a manufacturing defect.
- Damage caused by an external factor, such as stucco leach, acidic washes, hard duct tapes, blowing sand, etcetera.

- Fading or discoloration is normal for any painted material. WWDS warrants that the exterior-applied painted coating will not fade more than 6 Delta E units caused by normal environmental atmospheric conditions. If the coating is found to have faded more than 6 Delta E units, the coating shall be replaced in the field at WWDS expense for the warranty period applicable.
- Excessive buildup of heat stemming from the use of storm windows, storm doors, shutters, or any type of exterior window or door covering for any purpose.
- Any "Act of God," including but not limited to high wind damage, hail, hurricanes, tornadoes, ice storms, blizzards, lightning, etcetera.

GENERAL EXCLUSIONS

- Installation that exceeds or deviates from product design or is not in compliance with local building codes.
- Tarnish, corrosion, or discoloration of hardware or vinyl finish, this is a condition of aging and it is the responsibility of the property owner to maintain the product, cleaning, washing, etcetera.
- Screens are not covered under this warranty.
- Caulking is a maintenance issue to be taken care of by the property owner after installation and is not covered under this warranty.
- The warranty expressed herein constitutes the buyer's sole remedy whether arising in contract, tort, product liability, or otherwise and is in lieu of all other warranties either written or verbal.

LABOR---RELATED EXCLUSIONS

- In the instance of a warranty replacement product reinstallation, WWDS will not be held responsible for any labor costs, or any products outside of original products supplied by WWDS, including but not limited to, flashing, caulk, nails, screws, insulation, framing or trim materials, and any refinishing of such items.
- Replacement and installation of sash, glass, or other components.
- Removal and disposal of defective material or products.
- Painting, staining, or finishing of repaired or replaced product components, trim, woodwork, or any other item that might need refinishing.
- Service trips or trips to provide instruction on correct use of product. ****This may be a chargeable item.****

SPECIAL NOTE

All products manufactured by companies other than Walsh Window & Door Systems yet furnished by WWDS will be warrantied and serviced under the warranty in place at that time by that manufacturer. WWDS accepts no liability for any product manufactured by others.

The CONTRACTOR must complete the section below and give this to the property owner for any future warranty claims.

Contractor _____ Property Owner _____

Date _____ Address _____

Production Number on Invoice _____ City/State/ZIP _____